

Pediatric Mental Health Care Access (PMHCA) QI Collaborative

April 18, 2024

Agenda:

- QI Collaborative SMART Aim and Measures concepts overview
- PMHCA teams share their Aims and Measures

Presentations:

Minnesota—15 min

Oklahoma-----10 min

Q and A:

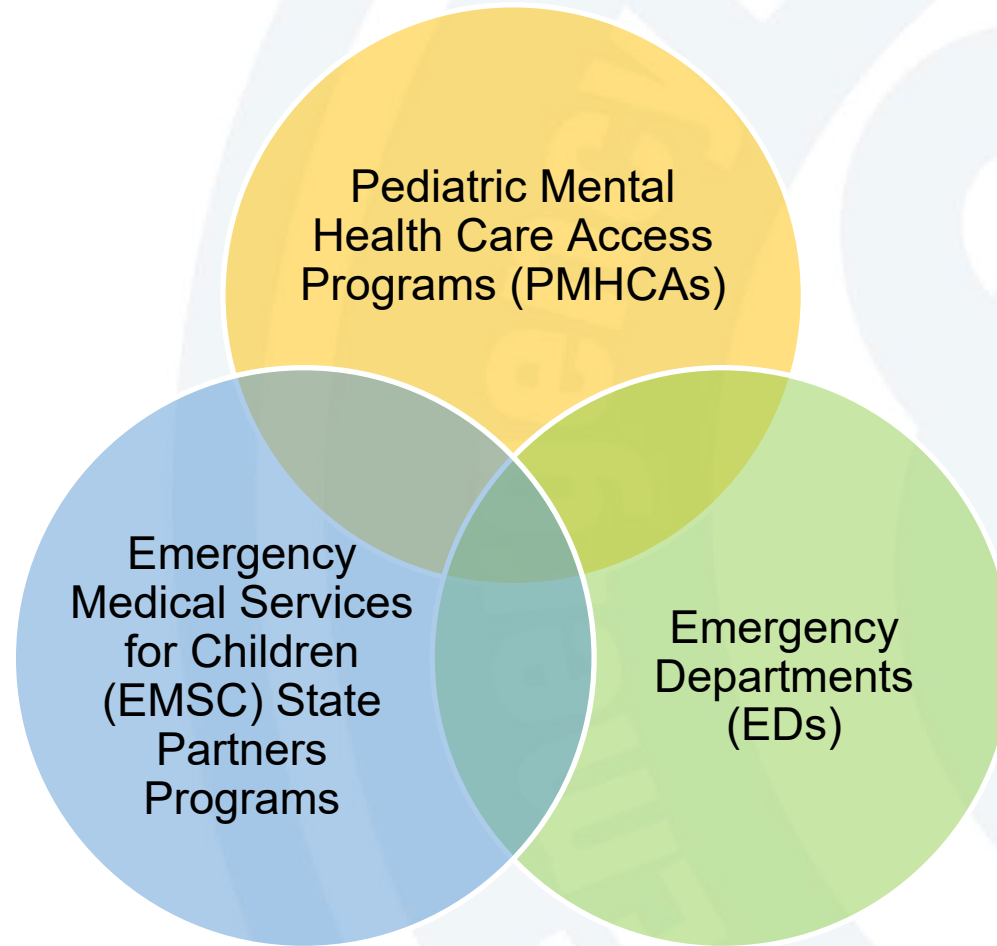
Tennessee

Iowa

Mississippi

- QI Collaborative Next Steps

February Collaborative Meeting Recap and Welcome Back!



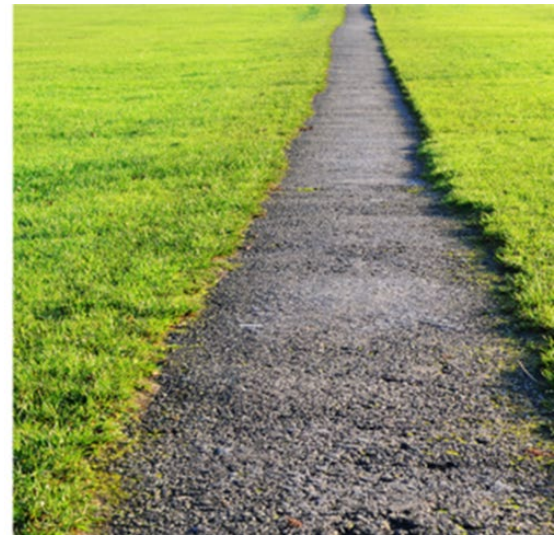
Today's Objectives:

PMHCA Teams

- Community resource connections SMART aim drafting
- Explore current measures and measures resources

PMHCA ED Expansion Project Paths

- Projects may fall into one or more of the following project "paths":
 - Education and Training (Provider-Specific)
 - Teleconsultation (Provider-to-Provider)
 - Telebehavioral Health Services (Resource Connection)



PMHCA Community resource connection pathway

- Your team may determine it can serve as a community resource connection hub for ED providers.
- Resource connection may look like:
 - Providing guidance on resources to connect patients to within the community.
 - Guiding/educating schools and primary providers with community resource/s to reduce ED visits.
 - Timely connection with psychiatry services patients upon referral from ED.



What is a SMART Aim?

- **S**pecific
- **M**easurable
- **A**chievable
- **R**ealistic
- **T**ime-bound



- An aim statement is a clear, explicit summary of what your team hopes to achieve over a specific amount of time including the magnitude of change you will achieve
- Narrower and more measurable than Global Aim

Example:

SMART AIM

Increase the percentage of suicide screenings at Hospital ED from 10% to 90% by June 2025.

Measures in health care delivery

- Donabedian Framework



Teams Discussion and Q&A

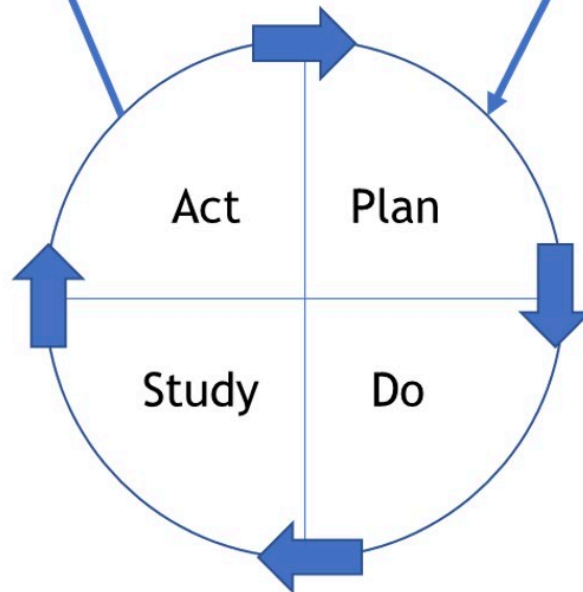
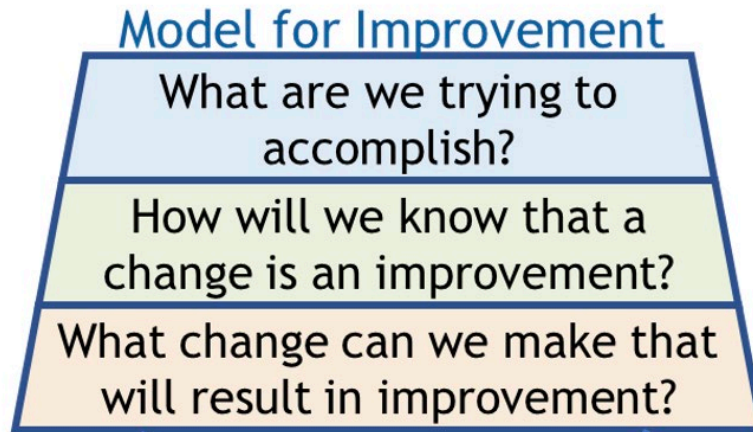


EMSC
Quality Improvement
Collaboratives

Next Steps:

- PDSA Plan Do Study Act/Learn cycles with the changes you are measuring
- Key Driver Diagram Drafting
- https://media.emscimprovement.center/documents/EMS240118_DriverDiagram_240122.pdf

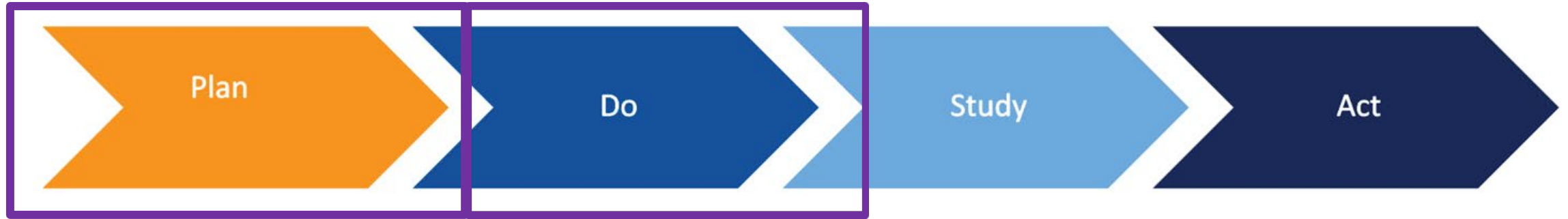
Fundamentals Questions to Ask



Not all changes lead to improvement, but all improvement requires change.

Plan □ Do □ Study □ Act

https://media.emscimprovement.center/documents/EMS240126_ImprovementTemplate_240126.pdf



- **Adopt an implementation plan**

- Develop SMART Aim
- Select a change strategy

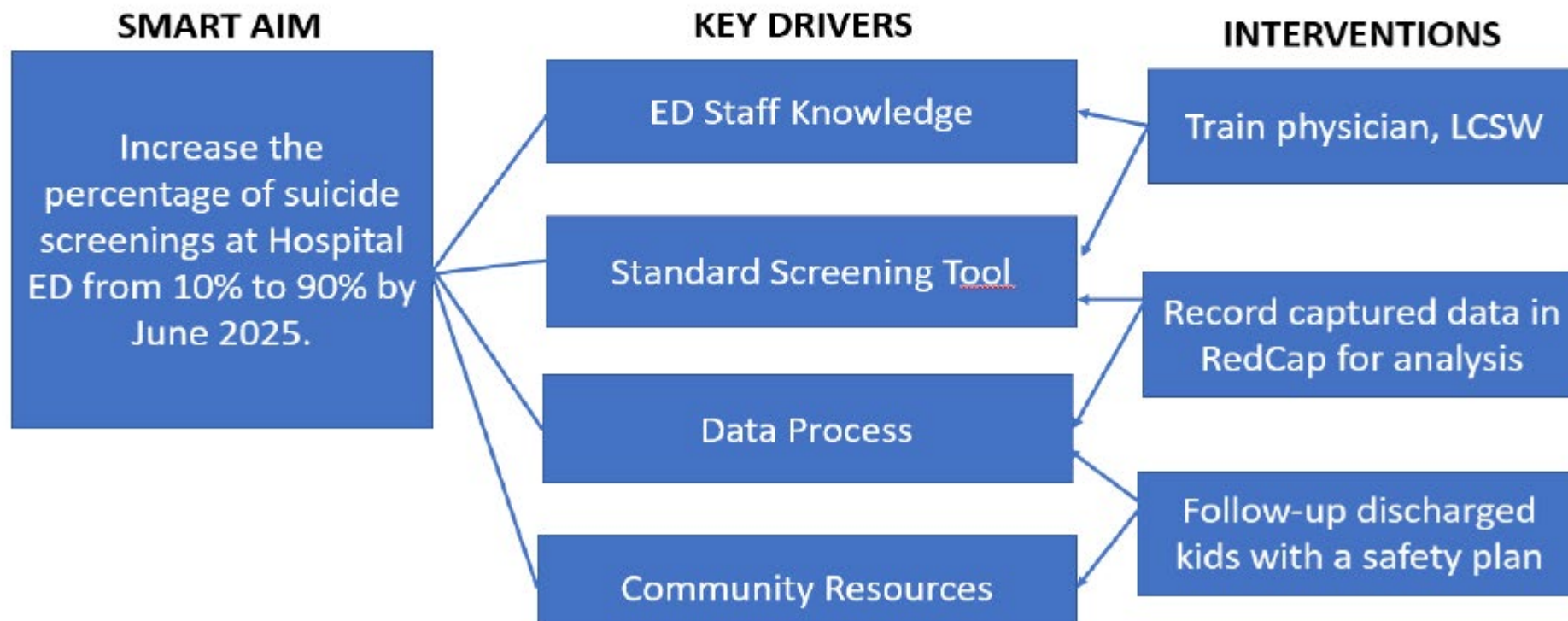
- Put the plan into action

- Rapid test of change

- Assess the outcome and evaluate your performance

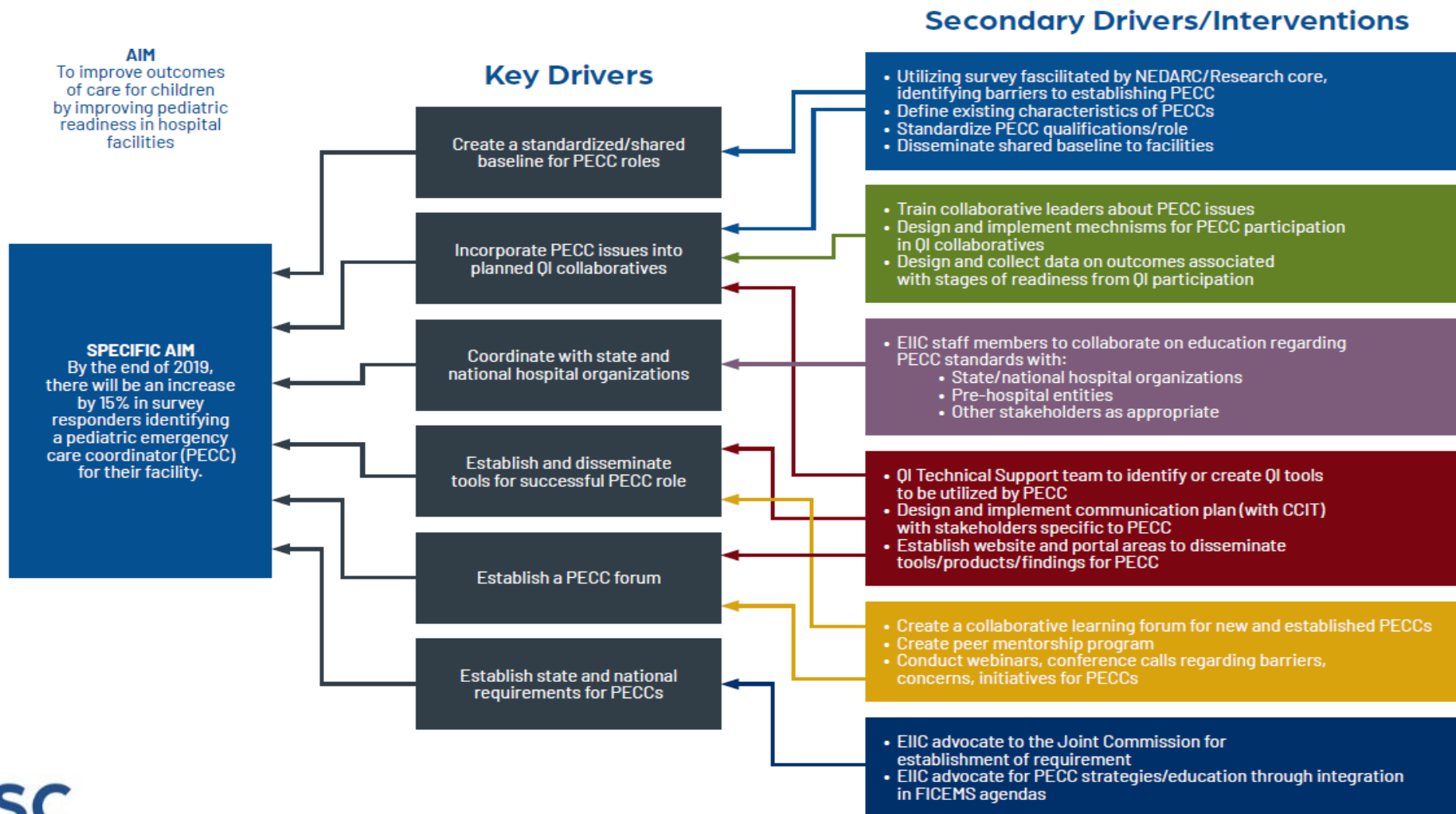
- Consider: Was it successful? What feedback was gathered?

- Adapt or abandon the change process and implement another PDSA cycle



One Example:

EMSC PERFORMANCE MEASURE KEY DRIVER DIAGRAM



Reminder April Collaborative Sessions

- **Today April 18** - PMHCA Mental Health Services (Community Resource ED Connections) | 2-3 PM ET
- **April 25-** PMHCA Providers Education and Training Projects | 2-3 PM ET

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Upcoming Webinars/Office Hours:

- **May 2** - Office Hours: Meet with Data Analyst – Data Platforms Considerations | 3- PM ET
 - **May 7** – Pediatric Needs During Times of Disaster – Part 2 with Trevor Covington | 2-3 PM ET
 - **May 14** - Presenting Your Work Publicly – How to Create an Abstract for a Poster Presentation with Dr. Snyder | 4 -5 PM ET
 - **May 21**– Emergency Department Provider Insights on Pediatric Mental Health Role of the PMHCA with Ann Dietrich. | 3-4PM ET
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- **June 13** -Webinar: PMHCA ED Expansion Toolkit Tutorial – Installation Phase with Oklahoma PMHCA | 2-3 PM ET
 - **June 25** - Office Hours: Meet with a QI Coach-Key Driver Diagram drafting and PDSA assistance - prep for July Meeting in Cleveland- | 3-5 PM ET



Registration Reminder: Cleveland Meeting

Travel information went out for hotel and travel – please reach out to Jen Donathan (pmhcatravel@gmail.com) with questions.

Dates: July 22-24, 2024

Location: Hotel Cleveland

Website:

A promotional graphic for the Pediatric Mental Health Care Access (PMHCA) Annual Meeting. It features a blue background with a cityscape and a large stone statue of a woman holding a car. The text is in white and blue. At the bottom left is the EIIIC logo, and at the bottom right is the text 'Cleveland, Ohio'.

TRAVEL INFORMATION

Pediatric Mental Health Care Access (PMHCA) Annual Meeting

July 22–24, 2024

Cleveland, Ohio



Thank you for your participation!