



Emergency Medical Services for Children Innovation and Improvement Center (EIIC)

EIIC leverages quality improvement science and the experimental knowledge of its co-lead organizations: The University of Texas at Austin Dell Medical School and University Hospitals Rainbow Babies and Children's as well as partners at Yale University, Baylor College of Medicine, and The Lundquist Institute.

EIIC Mission: Optimize outcomes for children across the emergency care continuum by leveraging quality improvement science and multidisciplinary, multisystem collaboration. Our website has many resources, including our pre-hospital toolkit, telehealth resources, guidance on pediatric agitation, and our ED STOP Suicide Collaborative with associated recordings. Please check us out at: <https://emscimprovement.center/about/>

Recap of EIIC's PMHCA Quality Improvement (QI) Collaborative Launch

The EIIC successfully launched its first PMHCA QI Collaborative on Feb. 22 - you can watch the session recording [here](#). Over 30 participants from different PMHCAs nationwide met to exchange knowledge and share their experiences. Participants discussed their ED expansion projects and learned from other teams' successes and challenges. QI Collaborative participants will meet again in April and have a chance to participate in working sessions on any of the three focus areas: Provider-to-Provider, Provider-to-Patient, and Education and Community Resources.

During this collaborative, participants will engage in regular working sessions, communicate progress, and share updates throughout this collaborative. If you want to learn more about the collaborative, please email Anna.Goldman@UHhospitals.org or visit the [EIIC website](#).

The EMSC Pulse* newsletter featured an article about the newly released PMHCA Toolkit. Check it [out!](#)



Improving Pediatric Mental Health: New Toolkit & Collaborative

A new toolkit has launched to guide pediatric primary care and other providers in enhancing pediatric mental health care in emergencies; additionally, the initiative welcomes new teams to the ED Expansion QI Collaborative. [Read more.](#)

**The EMSC Pulse newsletter is a digest of news and activities across the Emergency Medical*

Services for Children program. Each issue also includes information about the broader pediatric emergency care community. To subscribe, click [here](#).

Q&A with Tennessee’s TCAPES Program that will be presenting their implementation strategies during the [September 2024 EIIC webinar](#).



This past month, we sat down with Angela Okonji, MD, MPH, CPH, program director of the [Tennessee Child and Adolescent Psychiatry Education and Support \(TCAPES\)](#), for a Q&A discussion. These discussions allow PMHCAs to engage directly with other organizations to share information about their program wins and challenges. They also allow other PMHCAs to gain insights into their work, highlight key points, or provide real-world examples relevant to other PMHCAs.

What has been the most successful accomplishment of your PMHCA program to date?
 Our greatest accomplishments are—and still are—our partnerships. To have partners that are invested in our goal, to see it as an extension of their own, and to “champion” the cause is not an accomplishment that necessarily comes with every organization. Hence the phrase “You are only as good as your team.” [Read the full discussion here](#).

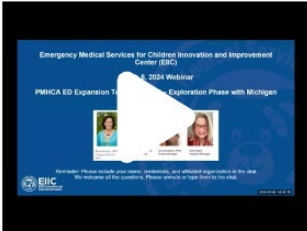
Upcoming Technical Assistance (TA) Opportunities

These webinars are open to all PMHCA teams! Participants can ask questions, make comments, and interact with the presenter and other PMHCA teams. These webinars offer a versatile and accessible platform for communication and collaboration.

Date(s)	Event	Time (ET) / Zoom link
Mar 19	Webinar: Making Telehealth Work in the Emergency Department – North Carolina’s Statewide Telepsychiatry Program (NC-STeP)	2pm - 3pm ET / Zoom link
Mar 26	Office Hour: Meet with a QI Coach and Data Analyst Office Hour Topics: Considerations when evaluating data software platforms at 3pm and data basics at 4pm with Data Analyst	3pm - 5pm ET / Zoom link

Check out TA Webinars & Events for all PMHCAs!

Previous EIIC TA Webinars on YouTube/Toolkit Feedback



[Watch the webinar](#) from March 5 - In this webinar, participants learned from Michigan's MC3 program and their ED Expansion Project. Participants were also introduced to EIIC's [PMHCA ED Expansion Toolkit](#).

Toolkit Feedback
 To help us improve our [toolkit](#), please take a moment to complete this short [feedback form](#). Your feedback is invaluable to us.

Attention Participating QI Collaborative Teams
EIIC's PMHCA Regional Meeting in Cleveland: Aspire to Measure | July 22 – 24, 2024|
More details and registration [coming soon](#).

If you have questions on any of the above topics or would like more information about the EIIC's work, please reach out to [Anna Goldman](#).

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The Pediatric Mental Health Care Access Technical Assistance Program is supported by the Health Resources and Services Administration (HRSA) of the U.S. Department of Health and Human Services (HHS) as part of an award (U4LMC47054) totaling \$1M with 0 percent financed with nongovernmental sources.