



**WELCOME**  
to the  
**Emergency Medical Services for Children Program**  
**Quarterly Town Hall**  
November 2023  
3:00pm eastern

A program administered by the  
Health Resources & Services Administration, Maternal and Child Health Bureau

**Vision: Healthy Communities, Healthy People**



# Agenda

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- Welcome
- HRSA Updates
- EIIC Updates
- EDC Updates
- Questions
- Adjourn

**Sofia Arias - Moderator**  
Management Analyst/Project Officer  
Emergency Medical Services for Children Program





# HRSA Update

## EMS for Children Quarterly Town Hall

November 2023

**Jocelyn Hulbert**  
**Lead Public Health Analyst, EMSC State Partnership Team Lead**  
**Division of Child, Adolescent & Family Health**  
**Maternal and Child Health Bureau (MCHB)**

**Vision: Healthy Communities, Healthy People**



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# State Partnership Updates



# General Updates

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- Re-working townhall structure
- Beginning work on 2024 40<sup>th</sup> anniversary of EMSC



# Non-Compete Continuation Progress Report Webinar

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- **When: Thursday, November 9 at 3pm ET**
- This webinar will provide a detailed review of the HRSA Non-Compete Continuation Report due in December 2023.
- A calendar invite with a draft report was sent on Friday, November 3. If you have not received the webinar link, please contact Ellis Perez at [eperez@hrsa.gov](mailto:eperez@hrsa.gov)



# State Partnership Implementation Manual

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- An updated version of the manual will soon be sent out
- We received feedback after the initial manual was released
- Wording around data confidentiality has been changed to improve readability
- Communication will be sent out in the coming week with an updated manual and a detailed addendum of changes
- From this point forward, the manual will be updated on an annual basis



# EHB Helpdesk

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- EHB Helpdesk Phone Number: 877-464-4772
- EHB Email: [hrsaehtier2support@hrsa.gov](mailto:hrsaehtier2support@hrsa.gov)
- Customer Support Hours:
  - 7am-8pm ET
  - Monday through Friday
  - Closed All Federal Holidays
- Website linked [here](#)





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# Federal Partner Updates



# FEMA Seeks Feedback on Resource Typing for Emergency Medical Services

- The Federal Emergency Management Agency (FEMA) has released twelve documents for public feedback related to ground Emergency Medical Services (EMS) and ambulance response as part of the National Incident Management System (NIMS).
- Resource typing is a key component of NIMS and enables organizations from across the country to work together during incidents of all types and sizes.
- Website can be found [here](#)
- **The feedback window will conclude at 5 p.m. ET on November 23, 2023.**



# Mental Health Promotion and Suicide Prevention for LGBTQIA2S+ Youth: A Resource Guide for Professionals, Families, and Communities

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- The Suicide Prevention Resource Center and NORC at the University of Chicago provide strategies and discussions specific to American Indian/Alaska Native Two-Spirit Youth and rural communities.
- Website can be found [here](#)



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## Other HRSA Program Initiatives



# Domestic Violence Awareness Month

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- October was Domestic Violence Awareness Month
- The Alliance for Innovation on maternal Health Community Care Initiative has a resource called [“Community Care to Address Intimate Partner Violence During and After Pregnancy.”](#)
- This resource seeks to ensure that all pregnant and postpartum women/birthing persons receive education, assessment, and support needed in response to intimate partner violence.
- If you or someone you know is affected by domestic violence, please reach out to the [National Domestic Violence Hotline](#)
- Call 1.800.799.SAFE(7233) or text “START” to 88788



# National Maternal Mental Health Hotline

**You're not alone.**



**For Emotional Support & Resources  
CALL OR TEXT 1-833-TLC-MAMA  
(1-833-852-6262)**

**ALWAYS FREE — 24/7 — CONFIDENTIAL — 60+ LANGUAGES**



# HRSA Funding Opportunities

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- HRSA Grant Programs linked [here](#)
- Information to become a grant reviewer is linked [here](#)



# Contact Information

Jocelyn Hulbert

Emergency Medical Services for Children Branch

Division of Child, Adolescent and Family Health

Maternal and Child Health Bureau (MCHB)

Health Resources and Services Administration (HRSA)

Email: [jhulbert@hrsa.gov](mailto:jhulbert@hrsa.gov)

Web: [mchb.hrsa.gov](https://mchb.hrsa.gov)



Learn more at <https://mchb.hrsa.gov>

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# Connect with HRSA

Learn more about our agency at:

[www.HRSA.gov](http://www.HRSA.gov)



[Sign up for the HRSA eNews](#)

FOLLOW US:



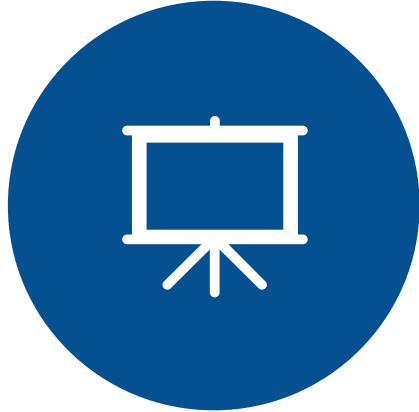
# EIIC Updates

EMSC Town Hall—November 9, 2023

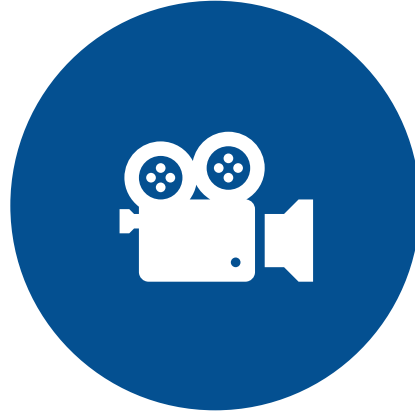


**EIIC**  
EMSC Innovation and  
Improvement Center

# Prehospital Pediatric Readiness Project—Resources Update



SLIDES



VIDEO



ASSESSMENT GUIDE



# Pediatric Education & Advocacy Kit (PEAK) Child Abuse

- Launched 10/4
- 16 resources
- Coming soon:
  - Prehospital learning module
  - Critical communications resources



## BOTTOM LINE RECOMMENDATIONS Physical Child Abuse



Children under 3 years of age are at highest risk for serious injuries from abuse. Being alert to findings that suggest abuse will improve early recognition and prevent recurrent, escalating abuse. The extent of the workup performed in the emergency department (ED) will vary based on geography, acuity of injury, and services available. Early consultation with a Pediatric Referral Centre or child protection team is recommended.<sup>1</sup>

## TEN-4-FACESp

Bruising Clinical Decision Rule for Children < 4 Years of Age

When is bruising concerning for abuse in children < 4 years of age? If bruising in any of the three components (Regions, Infants, Patterns) is present without a reasonable explanation, strongly consider evaluating for child abuse and/or consulting with an expert in child abuse.

**TEN**  
Torso | Ears | Neck



**FACES**

Frenulum  
Angle of Jaw  
Cheeks (fleshy part)  
Eyelids  
Subconjunctivae

4 months and younger



Any bruise, anywhere

Patterned bruising



Bruises in specific patterns like slap, grab or loop marks

REGIONS

INFANTS

PATTERNS

**See the signs**

Unexplained bruises in these areas most often result from physical assault. TEN-4-FACESp is not to diagnose abuse but to function as a screening tool to improve the recognition of potentially abused children who require further evaluation.

Ann & Robert H. Lurie Children's Hospital of Chicago



Please share with emergency departments & prehospital organizations



# Program Managers Dashboard

- Review Dashboard.
- Help us by sharing your feedback!



## State Partnership Program Dashboard



State Partnership Grants

This dashboard is a draft, for feedback purposes only. Please send feedback to [statepartnerships@emscimprovement.center](mailto:statepartnerships@emscimprovement.center).

Domain Lead:  
Rachael Alter

Support Specialists:  
Angie Poorman  
Lisa Gray

Contact us

### Technical Assistance Contacts

Find your EDC TA representative, EIIIC support specialist, HRSA PO, or HRSA Grants Management Specialist.

### JUMP TO

- > Action items
- > Upcoming events
- > New resources
- > Collaboratives
- > Pediatric readiness
- > Manager news
- > Program manager role
- > Helpful info

### Action items:



#### Do you have a story to share?

We're looking for patient and provider stories. Share a story on our [webpage!](#)



#### Looking for information on Performance Measures?

[Here](#) is the place to go!



#### Looking for your state logo?

It is right [here!](#) Don't see your state? Let us know and we can create one for you.

### Upcoming events & deadlines: (table test)

| Event/Deadline  | Date                    |
|---|-------------------------|
| <a href="#">EMSC Town Hall</a>  | November 8 (3pm ET)     |
| <a href="#">EIIIC Pediatric Readiness Recognition Programs Collaborative -Session 2</a>                   | November 16 (2:30pm ET) |
| Deadline to request state-led process for 2024 PRRP Assessment (contact your EDC TA for more information) | November 30             |

See additional State Partnership Activities & Tasks on this [Timeline](#).  
See additional national events in this month's [Pulse](#).

### New resources:

#### Pediatric Recognition Programs webpage

Information to help people understand the nuances of recognition programs

[VIEW WEBSITE](#)

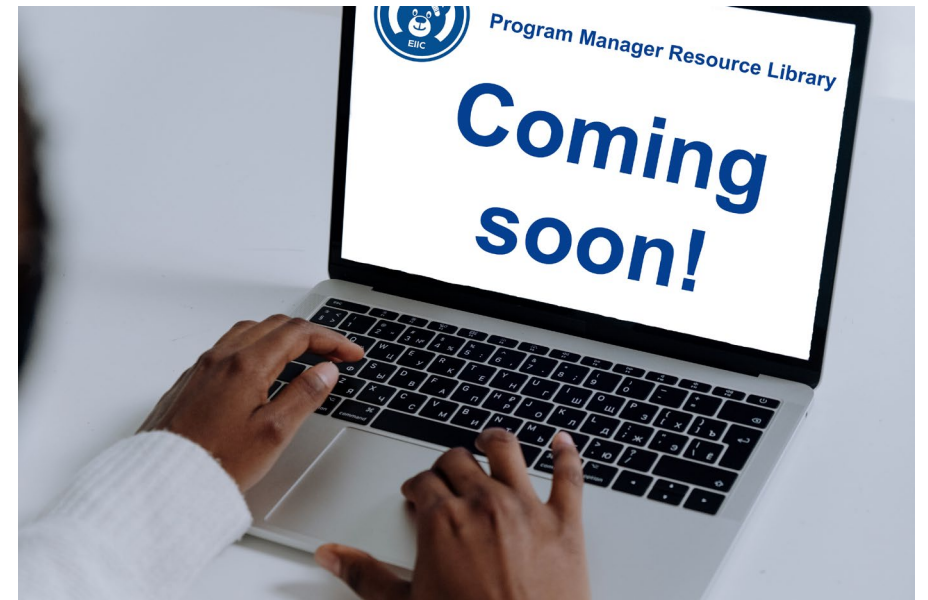
#### ED Pediatric Readiness FAQs

Clarify key points of pediatric readiness, specific to emergency departments

[VIEW FAQs](#)

# Program Managers Resource Library

- Developing searchable library of manager-created resources.
- Can you access SmartSuite and/or AirTable?
  - <https://www.smartsuite.com/>
  - <https://www.airtable.com/>
- Take the poll:  
<https://www.menti.com/alq9nrvr4ohe>



# EDC Updates

EMSC Town Hall Call  
November 8, 2023



**EDC**  
EMSC Data Center

# 2024 PPRP Assessment Communication Options

EDC-Led



State-Led





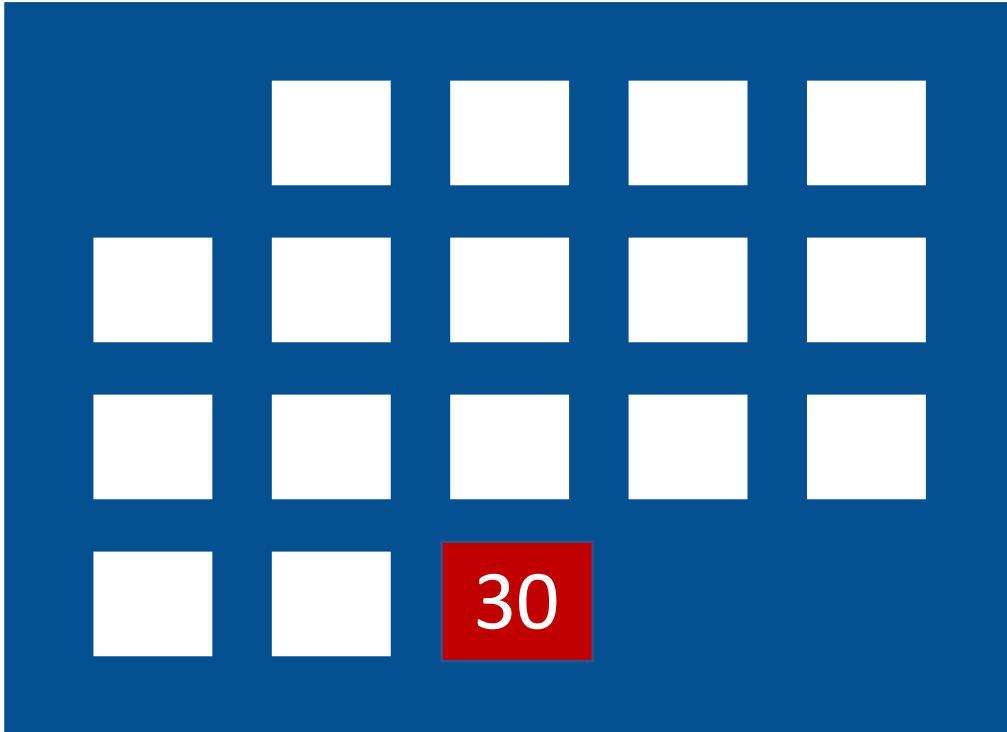
# Which one will your state use\*?

To select State-Led option for 2024 PPRP Assessment, must complete online request form.

reach out to Andrea Genovesi for the link  
[Andrea.Genovesi@hsc.Utah.edu](mailto:Andrea.Genovesi@hsc.Utah.edu)

*\*EDC-Led is the default communication option*

November 2023



Online form must  
be ***submitted***  
by November 30<sup>th</sup>  
for State Led  
consideration.



# Contact List Management System

## Closed Until Further Notice

We are in in process of

- releasing a new version CLMS
- uploading Data Quality Report (DQR) info to the new CLMS



The EDC staff is currently  
conducting intensive  
internal software bug  
testing of new CLMS



**Hoping CLMS  
will be re-opened  
in December.**

**We'll let you know.**





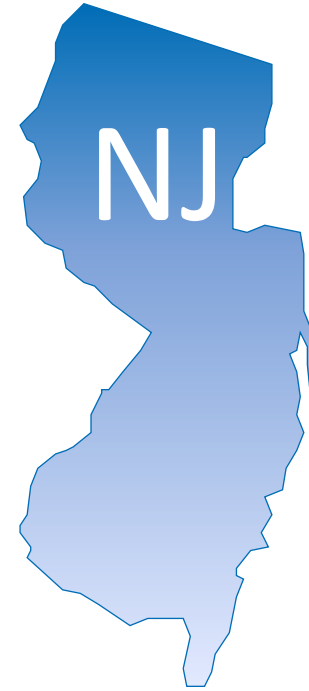
*Prehospital Pediatric Readiness Project*

**Ensuring Emergency Care for All Children**

# PPRP Field Test

January – March 2024

- North Carolina
- New Jersey
- Mariana Islands



CNMI

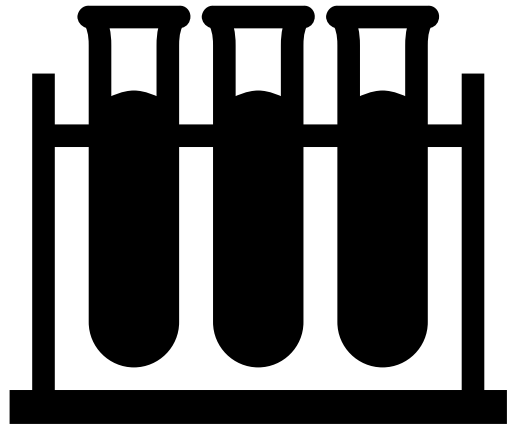


A field test is a small-scale administration of a survey designed to mirror the data collection procedures of the full-scale launch





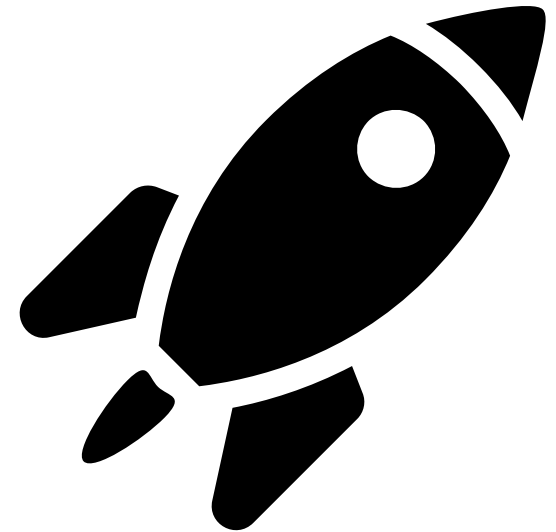
**Field Test Ends  
March 31, 2024**



**Review and Final Prep  
April 2024**



**Main PPRP Launch  
May 2024**



# Improving EMSC Through Technology

Every 4<sup>th</sup> Thursday at 12PM MST / 2PM ET starting in January

# TechTalks 2024

Jane.Ostler@hsc.Utah.edu



# Next Town Hall

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**February 14, 2024**

3:00pm - 4:30pm (eastern)

Every 3 months on the 2<sup>nd</sup>  
Wednesday of the month

